

**Thank you for shopping with us. We make everything in Canada to the Strictest of standards. If you have any questions about your order, please give us a shout - our team is here to help.**

**What is acceptable to Return**

All returned merchandise must be in Original Condition. Clean, free of pet hair, unwashed or worn. Please return within 90 days of invoice date. All items are shipped back to you FREE of charge, including any additional items you wish to order.

Please make sure to try on the footed pajamas as they always appear much larger out of the bag, than on the body.

Please Note: Any item that has been personalized, washed, worn or in any other unsalable condition will not be refunded, exchanged or returned back to you.

Questions? Please ask us first: 1-800-539-9517 info@snugasabug.com

**If you are in a rush, please re-order the items you need and then request a refund.**



Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

City: \_\_\_\_\_ Prov/State: \_\_\_\_\_ PC/ZIP: \_\_\_\_\_

Phone: \_\_\_\_\_

Email \_\_\_\_\_

What would you like us to do?  Exchange  Refund

| Item being Returned | Exchanged For or Additional Items | Size  |
|---------------------|-----------------------------------|-------|
| _____               | _____                             | _____ |
| _____               | _____                             | _____ |
| _____               | _____                             | _____ |
| _____               | _____                             | _____ |

You may provide your credit card for additional items, or if you are exchanging for a more expensive item. There are no shipping charges for exchanged items.

Card Number:

Expiry:   -   CVC

**Instructions on How to Return - American Customers**

1. Print the return label and affix it to outside of package, or send to: Snug As A Bug, 3022 Dundas St. West, Toronto, ON M6P 1Z3
2. Fill out the form above indicating if you would like a Refund or Exchange, and include in the package.
3. Affix appropriate postage according to the below standards.  
We recommend insuring the parcel for loss and damage. Shipping and insurance costs are the responsibility of the sender. We do not accept parcels shipped COD. Parcels that arrive with Brokerage and Duty fees will be refused.
4. Use USPS (US postal service) only.

**Instructions on How to Return - Canadian Customers**

1. Fill out the form above indicating if you would like a Refund or Exchange, and include in the package.
2. Affix the Canada Post label that was included in the package.
3. Drop off at any Canada Post location or street letter box.

No postage is required, but the item must meet our "acceptable to return" standards as above. Any item that has been personalized, washed, worn or in any other unsalable condition will not be refunded, exchanged or returned.